

August 14, 2023

End of Active Life Notice – RSCAN DCP

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To whom it may concern,

Due to several critical components reaching obsolescence and the unpredictability in the supply of parts, Eddyfi Technologies hereby announces that the RSCAN DCP has reached its End of Active Life (EOAL), effective immediately.

Having served in the field for numerous years, this product has established itself as a dependable and globally trusted solution by various companies. Presently, Eddyfi remains fully dedicated to providing repair and maintenance services for these products through our various service centers. As part of our commitment to sustained customer support, we regret to inform you that last-time purchases will not be available. Any remaining inventory will be consolidated to ensure ongoing support continuity.

Our servicing provisions will remain in operation until October 1st, 2025. While we will continue to strive to offer repair services for units delivered to our offices until January 1st, 2027, please understand that this will be on a best-effort basis.

Post these specified dates, we regret to inform you that we will be unable to accommodate servicing, support, or any repair undertakings involving the procurement of spare parts.

We place great value on your patronage and extend our sincere gratitude for the ongoing opportunity to assist you with your testing and service requirements. Should you have any inquiries or seek specifications and pricing details for alternative systems, please do not hesitate to reach out to your designated Eddyfi Sales Manager.

Best regards,



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